

## August 2009—Customer Newsletter

Thank you to all of you that stopped by our booth and said hello at the Ashland Fourth of July Parade and during the Jackson County Fair, in the very air conditioned Technology Pavilion. I always enjoy meeting you face to face and hearing from you directly, especially when you let me know how much you enjoy the newsletter every month.

It's my intent to do more community events where a booth can be setup, not so much as a way to get new customers, but to provide you, our existing customers, a way to meet with me face to face.

Last month, I asked you to let me know if a DVR was something you are interested in and I have to admit I was surprised. Our survey showed that most of you did not even know what a DVR was, but I have been overwhelmed with emails from you letting me know that you are in fact interested in one. So I'm now actively working with vendors to find an affordable solution for you. Stay tuned for more in future newsletters.

### Cable Modem Customers Please Read!

I just returned from a conference in Las Vegas called DEFCON. It's a conference for hackers, about 7,000 of them. People that are very good at exploiting systems and breaking into your computer. But there are also people there like myself that attend to stay informed of the tools, findings and exploits of this sub-culture, in order to create counter measures. I have to admit that I left, as I usually do, disturbed and teetering on being too paranoid, after learning how many exploits and opportunities the hackers have discovered this year to gain access to all of our data no matter what precautions we put into place.

I saw presentations on hacks against fortune 500 websites, banks, casinos, hotels, satellite TV companies, parking meters and more.

It's a lot to digest and we are already implementing several new changes to our internet based security protocols to help keep the hackers at bay.

As always I suggest you maintain an active account with a antivirus vendor and routinely scan your computer for malware, viruses and more. You should also make it a habit to upgrade your operating system whenever recommended by the vendor to make sure any known security issues are taken care of. You should always keep your web browser updated since that is the number one way you interface the internet. (even Mac users)

If you feel you have a virus or your computer is acting funny and you do not want to deal with cleaning it up, you can call us and schedule an appointment. (488-9207)

### Twitter and Facebook?

Send me an email and let me know if you use twitter and/or Facebook and whether or not you would like me to setup accounts you can follow.

Thanks for being a great customer,  
Jim (jim@projecta.com)



## All Together Now (movie night at Britt)

Britt is collaborating with Ashland Independent Film Festival to present this special film night at Britt. *All Together Now* is one of those rare times in history when two stellar groups of artists come together to create one outstanding show. Fueled by a dream from George Harrison and avant-garde performance troupe Cirque du Soleil director Guy Laliberte comes the stage show LOVE, a visual and musical circus spectacular. With rare Beatles archival footage, LOVE rehearsal footage and often hilarious interviews with all parties involved, *All Together Now* tells the tale of passion and perspiration that goes into preparing the latest Cirque show.

Laliberte, in consultation with The Beatles, creates a new piece of work through a series of innovative ideas that include hiring longtime Beatles producer Sir George Martin to create a new soundtrack limited to mixing and matching recordings only from the original sessions. The results are undeniably enjoyable, and *All Together Now* is a film for every Beatles or Cirque du Soleil fan.

Thursday, Aug. 27, 2009 • 8:45 p.m.

\$10 Reserved; \$8 Lawn



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